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NEW PREPAID BALANCE SERVICE TO BE IMPLEMENTED

Dear Participant:

Effective July 1st, 2021, Luzerne County Transportation Authority will be implementing a new prepaid balance service. Instead of using tickets, when the registered client sends in payment for upcoming transportation it will be applied to their account profile.

When scheduling a ride, the customer service representative will let you know the cost that will be deducted from your account. Co-pays will only be deducted from the account after a completed trip. Any customer service representative can give you the balance on your Pre-Paid account at any time.

If you have tickets after July 1, 2021 you can continue to use them or return them for credit to your Pre-Paid account.

If you have any questions or need additional information, please call the Shared Ride office at 570-288-8420 x 615.

Sincerely,

Lee Horton

Interim Executive Director

Luzerne County Transportation Authority