

# LCTA Public Transit Ridership Forum Meeting Minutes

Minutes from the December 22, 2021 Public Transit Ridership Forum Meeting held at 3:00 PM at the LCTA HQ in Kingston, PA and via GoTo Meeting.

Present: Joe Roselle (LCTA), Robert Fiume (LCTA ED), Frank Knorek (LCTA), Valerie Kepner (LCTA Board), Tom Bindus (LCTA Board), Kathy Bednarek (LCTA) and Joe Fedak (public),

- A LCTA Official welcomed those in attendance, provided an overview of the meeting, and stated, that today's meeting would center on updated progress and a year-in-review of what is happening at LCTA.
- A LCTA Official stated, fixed route ridership is 60% and shared ride ridership is 70%, pre-covid levels.
- A LCTA Official stated, a ground breaking ceremony was held this past week at the site formally known as the Murray Complex for the new LCTA transportation facility. Construction should be completed in about 2 years.
- A LCTA Official stated, there will be some minor changes to a few fixed route time points after the start of the New Year.
- A member of the public stated: I have a question about flag stops...what is the policy for where drivers pick up and drop off passengers?

An LCTA Official stated, that we do not use flag stops, and the driver should always pick up and drop off passengers at designated stop locations. However, it is up to the driver to balance passenger safety and passenger stop requests. Each situation is different depending on the route, weather, or what is requested by the passenger. This is why you may have seen a passenger picked up down the road from a stop.

- A member of the public stated: With all the new warehouses being built off of Prospect Street in Hanover and Nanticoke, will they be serviced by the bus?

An LCTA Official stated, we consistently reach out and work with the regional industrial parks and businesses to provide mobility solutions for employee transportation.

- A member of the LCTA Board stated: The Federal Mask Mandate has been extended until March 18, 2022.
- Both the LCTA Official and Board Members thanked those in attendance, and wished everyone a Merry Christmas, Happy Holidays, and a Happy New Year. The next LCTA Public Transit Ridership Forum meeting will be held at a time and location to be determined, but most likely held in February, and will be advertised to the public in advance.