

LCTA Public Transit Ridership Forum Meeting Minutes

Minutes from the July 17, 2018 Public Transit Ridership Forum Meeting held at 2:15 PM at the Nanticoke Senior Center in Nanticoke, PA.

Present: Norm Gavlick (ED), Frank Knorek (LCTA), Lorri Vandermark (LCTA), Janine Hennigan (LCTA), Deborah Dennis (LCTA), Rosemary Lombardo (Public), Joe Fedak (Public), Gail Voyton (AAA Administrator), and 14 Seniors (Public).

- The LCTA ED provided a welcome and introduction to the meeting.
- The LCTA staff distributed the *Public Transit Use* focus group survey to those in attendance.
- An LCTA staff member presented information on the Senior Bus Pass Program and held a Q&A session.
- An LCTA staff member presented an overview of the Shared Ride Paratransit Program.
- An LCTA staff member presented an overview of the fixed route bus system.
- The LCTA ED presented an overview and update of the agency.
- A Q & A session was held with those in attendance:
 - A member of the public asked if we could add a cost-savings calculator to the LCTA website. An LCTA staff member said they will look into it, but there is an APTA calculator statement currently on the website.
 - A member of the public asked how long a senior pass is good for? An LCTA staff member stated: The pass is valid for life.
 - A member of the public asked, where does the van pick you up at if going to Geisinger in Danville? An LCTA staff member stated: At your home residence.
 - A member of the public asked what the ridership numbers were for the Francis Slocum State Park route? An LCTA staff member stated: We will not have the numbers for a few more months.
 - A member of the public asked what is the status of night service? The LCTA ED stated: There are some internal factors that we are working to fix, but we anticipate going live with night service in September. This is only tentative, and can change. We apologize for the delay. The first 30 days of night service will be free.
- The next LCTA Public Transit Ridership Forum meeting will be held on 8/21/2018 at a time and location to be determined.